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2020-10-13 - James Mact - Comments (0) - Product

We are thrilled to announce the launch of the matters+ Help Center, a web-based interface enabling you to access various avenues of helpdesk support.

What is the Help Center for?

As a user of matters+, you can submit tickets, view your previous tickets, change your account details, access and leave comments on Knowledgebase articles and submit feedback to the matters+ support team.

What is Community?

The Community section provides a space in which users may submit suggestions, feature requests and bug reports.

What is the Knowledgebase?

The Knowledgebase is a cumulative repository for FAQs. Through the Knowledgebase, you will find answers to questions that you may have regarding matters+. As a matters+ user, you may subscribe to specific articles, categories, or the entire Knowledgebase. You can also interact with the support team via comments and feedback.