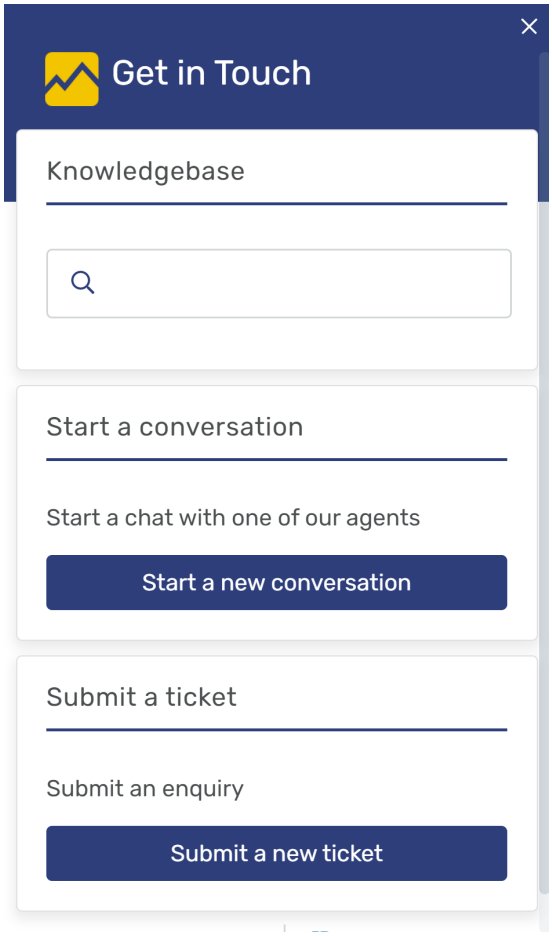
Introducing our new Messenger widget!

2020-10-14 - James Mact - Comments (0) - Product

We are delighted to announce the release of the new matters+ Messenger widget.

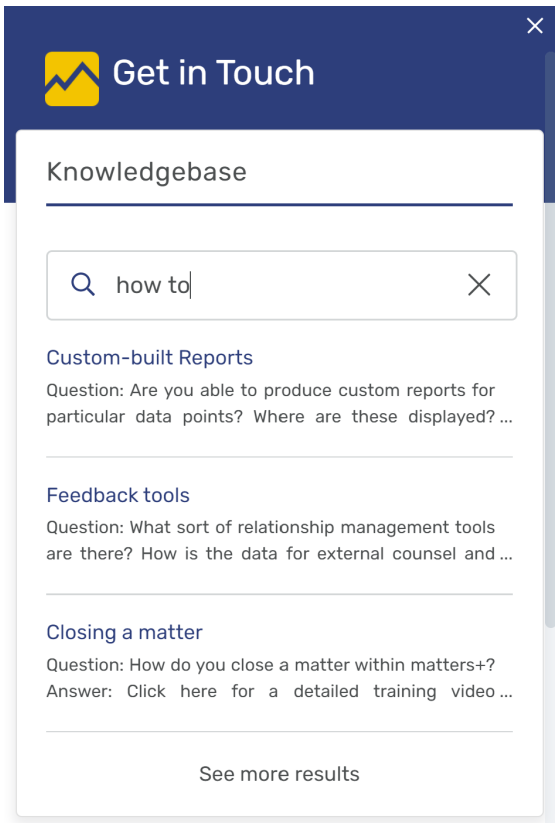
What is Messenger?

Messenger is a widget enabling even greater client support and interactivity. It is accessed via any web page of the matters+ Help Center in the bottom right-hand corner.



The example above illustrates that Messenger provides a powerful platform whereby matters+ users may, not only launch chats, but also submit tickets.

Users may also search the Knowledgebase for articles, as demonstrated below.


Get in Touch
Knowledgebase
how to
Custom-built Reports
Question: Are you able to produce custom reports for particular data points? Where are these displayed? ...
Feedback tools
Question: What sort of relationship management tools are there? How is the data for external counsel and ...
Closing a matter
Question: How do you close a matter within matters+? Answer: Click here for a detailed training video ...
See more results